

## ALFALFA HOUSE SHED DESIGN

KEY OUTCOMES
_Keep back area tidy
Increase storage capacity
Provide space for future freezer
_Provide more accessible storage
_Provide new floor to increase protection from weather

DESIGN DRIVERS
_Cost effective
Able to be constructed quickly by a few volunteers
_Recycled materials where possible

## PENDING DECISIONS

Material options
_Budget
_Volunteers available for construction
Transportation of materials
-Time frame for construction
Storage of building materials

## POTENTIAL RISKS

Cost
_No council approva


ELEVATION - 1:25


PLAN - 1:25


## MANAGERS REPORT

ALFALFA HOUSE
APRIL 2017

## Sales according to POS

## Highlights:

Total POS sales are showing positive signs of recovery.The average spend per transaction is slowly increasing, now at $\$ 40$ per transaction.Average number of 'member' transactions has increased dramatically to 92 per day.We continue to focus our attention on groceries sales, we have seen some minor improvements on fridge sales.






## ALFALFA HOUSE COMMUNITY FOOD COOPERATIVE LTD.

## Quarterly Sales Analysis by Category


$\stackrel{\otimes}{>}$
Groceries have seen a small improvement in fridge sales but more needs to be done across all categories.
Pre-pack, flours and powders along with legumes are primary areas of focus on over the coming months.
$\geq$
Nuts and seeds as well as home items will also need attention.

## PRODUCE

REVENUE

## APR 2017 \$31,512.15

MAR 2017 \$35,413.44 FEB 2017 \$29,935.48 JAN 2017 \$33,573.78 DEC 2016 \$30,113.67 NOV 2016 \$32,871.00 OCT 2016 \$37,025.64 SEP 2016 \$30,715.14

APR 2016 \$ 32,812.06

## PERCENTAGE

 OF SALES32.5\%
32.4\%
32.4\%
36.3 \%
31.3 \% 32.1 \% 32.4 \% 31.3 \%
31.0 \%

STOCK

## GROSS PROFIT <br> MARGIN <br> LOSS

\$199.08
\$389.26
\$260.16
$\$ 272.90$
\$454.32
\$370.67

| $34.8 \%$ | $\$ 389.2$ |
| :--- | :--- |
| $34.8 \%$ | $\$ 260.1$ |

35.1
41.
36.4\%
33.7\%
41.9\%
\$288.59
\$485.72
$\$ 410.90$

## GROCERIES

|  | REVENUE | $\begin{aligned} & \text { PERCENTAGE } \\ & \underline{\text { OF SALES }} \end{aligned}$ | GROSS PROFIT | STOCK |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | MARGIN LOS |  |
| APR 2017 | \$65,340.58 | 64.1\% | 50.1\% | \$100.84 |
| MAR 2017 | \$66,144.39 | 63.1\% | 48.6\% | \$321.38 |
| FEB 2017 | \$62,346.63 | 64.4\% | 49.2\% | \$205.41 |
| JAN 2017 | \$58,999.18 | 58\% | 42.8\% | \$247.03 |
| DEC 2016 | \$66,142.05 | 68 \% | 44.8\% | \$249.29 |
| NOV 2016 | \$69,470.88 | 66 \% | 49.3\% | \$93.84 |
| OCT 2016 | \$77,271.27 | 67.6 \% | 42.4\% | \$98.85 |
| SEP 2016 | \$66 313.88 | 68.3 \% | 49.3\% | \$159.05 |
| APR 2016 | \$73,099.04 | 68.2\% | 45.5\% | \$95.75 |

## MEMBERSHIP

| Month | Current | New | Cancelled | Net Change +/- |
| :---: | :---: | :---: | :---: | :---: |
| Apr-17 | 3,767 | 54 | $(49)$ | 5 |
| Mar-17 | 3,762 | 46 | $(120)$ | $(74)$ |
| Feb-17 | 3,837 | 72 | $(79)$ | $(7)$ |
| Jan-17 | 3,844 | 56 | $(19)$ | 37 |
| Dec-16 | 3,807 | 34 | $(97)$ | $(63)$ |
| Nov-16 | 3,870 | 58 | $(92)$ | $(34)$ |
| Oct-16 | 3,904 | 48 | $(44)$ | 4 |
| Sep-16 | 3,900 | 66 | $(83)$ | $(17)$ |

Please minute the following new numbers:

1218412185121861218712188121891219112192121931219412196121971219812199122001220112202122031220412205 1220612207122081220912210122111221212213122141221512217122181221912220122211222412225122271222812229 1223012231122331223412235122361223712238122391224012241122421224312244

Please minute the following cancelled numbers:

25334219428446985055521954628075824483228384856185809237929192949379941494199422966798011001110034 1013410173102181026610351105151053610577105841059110600106011060210603106131061610618106201062110626 1062710630106311064210644

## Annual Subscription Fee (2017)

| Flag in POS | Jan |  | Feb |  | Mar |  | Apr |  | Total \$ | Total ID |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \$ | ID | \$ | ID | \$ | ID | S | ID |  |  |
| Yes | \$618 | 34 | \$1,307 | 72 | \$823 | 46 | \$964 | 53 | \$3,712 | 205 |
| No |  |  |  |  |  |  | \$36 | 2 | \$36 | 2 |
| New Total | \$618 | 34 | \$1,307 | 72 | \$823 | 46 | \$1,000 | 55 | \$3,748 | 207 |
| Yes | \$6,397 | 354 | \$2,759 | 152 | \$2,216 | 122 | \$3,752 | 209 | \$15,124 | 837 |
| Renew | \$6,397 | 354 | \$2,759 | 152 | \$2,216 | 122 | \$3,752 | 209 | \$15,124 | 837 |
| Grand Total | \$7,015 | 388 | \$4,066 | 224 | \$3,039 | 168 | \$4,752 | 264 | \$18,872 | 1,044 |

$>$ As at 30 April, we have seen 837 members pay their 2017 annual subscription fee.
$>$ In addition, we should note that we 207 new members joined, during the same period.As per recent communications, we will continue to collect the ASF this year, as some members will be paying on their next shop with us.Victoria and I are working closely on any issues which we encounter, such as the below clarification.
O If a member does not choose to pay the ASF, under the current rules this member will keep their membership number but will not receive the $10 \%$ discount. The current rules state, that as long as you shop once in the calendar year, you membership remains active.
0 The above issue may need to be assessed during the half yearly review of the ASF implementation.
O If a member has existing volunteer discounts, they will need to pay their ASF in order to use these discounts going forward.
0

## STAFFING

- Please be advised Julia Gove has now completed training for Lucy Williams Moore in the groceries coordinator role.
- Julia will now move to work in the Friday produce role and continue with her volunteer and shop coordinator roles. As previously discussed, I will be looking to extend Julia's volunteer hours over the coming month from 5 hours to 10 hours per week.
- Jann French is recovering from her medical condition and is on annual leave, planning to return the week commencing 29 May.


## VOLUNTEER HOURS

| Month | Hours | Volunteers | Average (hrs) | Comments |
| :---: | :---: | :---: | :---: | :---: |
| Apr-17 | 374 | 70 | 5.3 |  |
| Mar-17 | 494 | 70 | 7.0 |  |
| Feb-17 | 385 | 58 | 5.7 |  |
| Jan-17 | 332 | 62 | 5.3 |  |
| Dec-16 | 269 | 46 | 5.9 |  |


| Volunteers (hrs) | Apr-17 | Mar-17 | Feb-17 | Jan-17 | Dec-16 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Permanent | 213 | 215 | 144 | 134 | 117 |
| Reg/Casual/XD | 161 | 279 | 241 | 198 | 152 |
| Total | $\mathbf{3 7 4}$ | $\mathbf{4 9 4}$ | $\mathbf{3 8 5}$ | $\mathbf{3 3 2}$ | $\mathbf{2 6 9}$ |


| Volunteers (hc) | Apr-17 | Mar-17 | Feb 17 | Jan-17 | Dec-16 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Permanent | 30 | 27 | 21 | 17 | 18 |
| Reg/Casual/XD | 40 | 43 | 47 | 45 | 28 |
| Total | 70 | 70 | 68 | 62 | 46 |

## WORKPLACE HEALTH AND SAFETY

- GIO is scheduled to meet with Yue Ajioka and myself on 23 May with regards to her Certificate of Capacity submission.
- Cleaning with regards to mould remediation is scheduled for 19 May at 7am (3 door refrigerator) and 24 May ( $2 \times$ air conditioner)


## Proposal for new aprons, tote bags and t-shirts

## Screen printing:

Free. To be done by volunteers. Two volunteers engaged.

## Ink:

Permaset eco waterbased ink
$\$ 24.95$ per pot. White, Green. We have black ink care of Jann.

## Screen:

Jann has a screen we can use. New logo can be transferred to the screen by my house mate for $\$ 20$.

## Aprons:

\$26.08p/unit exc gst (10+)
http://www.liminal.org.au/online-shop/aprons

## \$11.51 EA (15) WHITE ONLY

https://www.bagpeople.com.au/collections/aprons/products/cotton-apron
\$32.50
http://thelinenpress.com.au/catalogue/certified-organic-textiles/organic-cotton-heavy-duty-apron
\$34.95
https://www.creamworkwear.com.au/collections/aprons/products/apron-waitstaff-organic-cotton-de nim

## Tote Bags:

$\$ 2.54$ for 50
https://www.bagpeople.com.au/collections/fairtrade-cotton/products/fairtrade-cotton-tote-bag
\$13.91p/unit exc gst
http://www.liminal.org.au/online-shop/cotton-bag/freeset-everyday-totebag-fox-print-chloe-ruby-de tail
\$4.95 (10+)
http://www.buyecogreen.com.au/bags-organic-and-fair-trade-cotton/fair-trade-cotton-shoulder-bag

## T-shirts:

Members can drop off a t -shirt.
I suggest we ask for $\$ 5$ for printing, Or should we make it free? It could be free for volunteers, $\$ 5$ for members? or do we just take it as free advertising and not charge?

| Item | Cost |
| :--- | :--- |
| Ink | $\$ 49.90$ |
| Screen | $\$ 20$ |
| Aprons: 12 at $\$ 26.08$ each plus $\$ 10$ delivery | $\$ 322.96$ |


| Totes: 50 at $\$$ plus $\$ 9.50$ delivery | $\$ 136.50$ |
| :--- | :--- |
| T-shirts: estimated 10 members at $\$ 5$ each | $-\$ 50$ |
| Total | $\$ 479.36$ |

## APRIL NUMBERS / Dashboard

We recorded $\$ 95.5 \mathrm{~K}$ in sales (vs. \$-----K last year vs. \$-------K the year before).

We show a net profit of around $\$ 15.2 \mathrm{~K}$ for the month. Note that: (i) we booked $\$ 4.8 \mathrm{~K}$ in annual subscription fees; (ii) purchasing was lower than average for the month at $\$ 49.5 \mathrm{~K}$ (compared to $\$ 61.3$ in the year before and an average of about $\$ 58.7 \mathrm{~K}$ a month for the current fiscal year); (iii) April was a 2 -payroll month (low payroll of $\$ 23.7 \mathrm{~K}$ vs. $\$ 26.5 \mathrm{~K}$ a month for the current fiscal year); (iv) we paid our quarterly electricity bill of $\$ 2.7 \mathrm{~K}$; and ( v ) we were closed for five days due to the April holidays.

So, in actuality, we are looking at, maybe, a flat for the month.

Our YTD numbers look like this with comparables for the last two years:

|  | 2017 YTD | 2016 YTD | 2015 YTD |
| :--- | ---: | ---: | ---: |
| Revenue | 971,157 | $1,013,504$ | $1,107,246$ |
| Cost of Goods | 586,923 | 644,121 | 730,671 |
| Operating Expenses | 378,492 | 435,247 | 426,482 |
| Donations/Grants | 4,931 | 16,878 | 10,590 |
| Annual Subscription <br> Fees | 18,871 | 0 | 0 |
| Joining Fees | 5,820 | 13,800 | 17,980 |
| Profit (Loss) | $\mathbf{3 6 , 0 7 4}$ | $\mathbf{( 2 2 , 8 8 5 )}$ | $\mathbf{( 1 9 , 7 4 4 )}$ |

So, as we have discussed, revenue is down, but because of our cost-cutting and the annual subscription fee and donations, we are looking at a potential profit at year-end.

Maurice's overall take is that for the month of April, we saw a promising increase in our average spend per day (from $\$ 38$ to $\$ 40$ ) and an increase in transactions (+20). What we are seeing now is around $\$ 4 \mathrm{~K}$ a day vs. $\$ 3.4 \mathrm{~K}$ in March. We saw a $7 \%$ increase in our grocery fridge sales over the April 16 numbers. Good activity in the shop. The annual subscription fees spiked before the deadline.

We are continuing to put off paying certain creditors: (i) $\$ 386$ for Simon's annual leave payout being paid out on a $\$ 1 \mathrm{~K} / \mathrm{mo}$ plan; and (ii) $\$ 2.2 \mathrm{~K}$ in PAYG withholding.

Sales Variance (POS v. bank) at $\$ 273.60$ for the month, $-\$ 308.61$ for the current year to date. Maurice and Matt worked to clear these numbers for YTD. Thanks to them we now have a clearer picture of our YTD variance. Maurice is working with a volunteer (Bill Garvis) to create a process for resolving these variances at the end of day. This process would be implemented by the staff at the till at close. We are about 4 to 6 weeks out on getting this into place.

In addition, by May 31, 2017, we have to spend the remaining $\$ 6.1 \mathrm{~K}$ of the grant from Jenny Leong's office. In essence, this remainder is borrowed money which we must repay (by spending it on our projects). The money will be spent on the ( $\$ 2.7 \mathrm{~K}$ ) shelving (heavy liquids) plus an addition $\$ 600$ for a drip tray; ( $\$ 1 \mathrm{~K}$ ) remediation of the AC units; the remaining (\$1.8) will be used to buy material to fix the nut shelves, the outdoor storage unit and other shelving in the shop.

## FORENSIC ACCOUNTING

This is on hold. Maurice will get together with Sax to delve further into the historical data (April 2014 - September 2016).

From November: We continue to work with RGL Forensics in order to sort out the $\$ 20 \mathrm{~K}$ loss we recognized in 2016. Recently (with the help of Katherine Lustig's partner, Sax) we were able to access our historical financial data on MYOB (July 2013 - May 2014). This has been forwarded to RGL Forensics; and they have put together our monthly balance sheets (July 2013 to Present) which shows the Clearing Account - Cash line item. It is here for your perusal https://drive.google.com/open?id=0B2CzrZkqx6HpQjZtVIhaQ29xb2QzaURFZzIhdzNoR0JwWU 1v

At this time, RGL Forensics does not see any easily discernable pattern in this data which would reflect theft. The balance in the Clearing Account - Cash fluctuates in a manner which seems unrelated to staffing. We have asked Sax for additional help retrieving data from our historical financial data. When we get that information, Maurice is going to take a closer look at the daily revenues to see if we can get some clarification with respect to the movements in the Clearing Account.

We still need to pursue variances in the recent past; Maurice/Julia have done some good work on November's numbers which may prove helpful for July - October. Maurice will look at July October over the holidays. Maurice has seen a lot continuing issues with the POS reporting and closing out of the tills. We continue to see issues with the doubling up of a day's sales (a mistake at the till). Maurice is addressing these issues with procedures for staff on till handling.

## INSOLVENCY ALARM

We discussed when we should be concerned about immediate insolvency. We all recognize the formal position that it is the point at which we would be unable to pay our debts as they come due. We looked at the current balance sheet, and we estimated that our current buffer is about $\$ 82.1 \mathrm{~K}$. This figure is based upon the Current Assets less Liabilities; taking into account the $\$ 6.1 \mathrm{~K}$ grant money we owe back; basing inventory value at cost; estimating that inventory is at around the same value as at June 30.

## CASH FLOW BUDGET/FORECAST

Maurice still feels comfortable with his fortnightly budgeting at the moment. Maurice is now budgeting about $\$ 18 \mathrm{~K}$ a week on stock purchases going forward. We are comfortable with our cash position for the next month. We are looking at the following expenses in May: TVH will be cleaning the AC (\$1K); Sydney Eco Cleaning will be cleaning the silver fridge (\$200).

## POS WORK

## IN PROGRESS

Maurice found idealPOS as a potential vendor; they are working at Bathurst co-op. Jonny is contacting them for a quote. Maurice has heard that Vend might have integrated scales now.

Maurice is discussing improving the POS (FileMaker) with the volunteer (Bill), potentially installing scales integration and touch-screens in the tills.

## Profit \& Loss

## ALFALFA HOUSE COMMUNITY FOOD CO-OPERATIVE 1 April 2017 to 30 April 2017

|  | 30 Apr 17 | 30 Apr 16 | 30 Apr 15 |
| :---: | :---: | :---: | :---: |
| Income |  |  |  |
| Cash Sales Deposited to bank | - | - | - |
| Debit/Credit Card Sales Deposited to bank | - | - | - |
| Sales - Ex GST | 81,852 | 90,804 | 89,403 |
| Sales - GST | 13,349 | 14,070 | 15,845 |
| Sales variance - POS to bank | 274 | - | - |
| Till Variance - Cash | - | (178) | (465) |
| Vouchers Claimed | - | (100) | - |
| Total Income | 95,475 | 104,596 | 104,783 |
| Less Cost of Sales |  |  |  |
| Fruit \& Vegetables | 18,126 | 22,836 | 23,912 |
| Groceries | 31,344 | 43,087 | 45,313 |
| Opening Inventory | - | 96 | - |
| Packaging | 27 | - | - |
| Total Cost of Sales | 49,497 | 66,020 | 69,225 |
| Gross Profit | 45,978 | 38,576 | 35,558 |
| Plus Other Income |  |  |  |
| Annual Subscription Fees | 4,752 | - | - |
| Donations | 23 | - | - |
| Interest Income | 87 | 72 | 127 |
| Paid Parental Leave Received | - | 1,314 | - |
| Total Other Income | 4,862 | 1,386 | 127 |
| Less Operating Expenses |  |  |  |
| Administration Expenses |  |  |  |
| Advertising \& Marketing | 14 | 20 | - |
| Bank Fees | 3 | - | 54 |
| Bookkeeping Fees | 1,600 | 2,500 | 3,000 |
| Computer \& IT Maintenance | - | 1,040 | - |
| Computer Expenses | 295 | - | 192 |
| Depreciation | 823 | 883 | 947 |
| EFTPOS Fees | 668 | 805 | 777 |
| Licences | - | 90 | - |
| Printing | 35 | 33 | 140 |
| Recruitment Fees | (110) | - | - |
| Repairs \& Maintenance | 727 | 345 | 80 |
| Room Hire | 173 | - | - |
| Shop \& Office Eqip < \$1000 | - | 267 | 126 |
| Software [62830] | - | - | 64 |
| Staff Amenities | 77 | - | 85 |
| Stationery \& Office Supplies | 47 | - | 249 |
| Storage Fees | - | 120 | - |

## Profit \& Loss

|  | 30 Apr 17 | 30 Apr 16 | 30 Apr 15 |
| :---: | :---: | :---: | :---: |
| Subscriptions | 12 | 149 | 106 |
| Travel Expenses | - | - | 23 |
| Website Hosting | - | 222 | - |
| Total Administration Expenses | 4,365 | 6,474 | 5,842 |
| Communication Expenses |  |  |  |
| Internet | - | 64 | 64 |
| Telephone Expenses | 18 | - | 84 |
| Total Communication Expenses | 18 | 64 | 148 |
| Employment Expenses |  |  |  |
| Annual Leave - Movements | (12) | 748 | $(3,290)$ |
| Long Service Leave Expense | 269 | - | - |
| Paid Parental Leave Expense | - | 2,628 | - |
| Superannuation Expense | 1,931 | 2,110 | 2,291 |
| Wages \& Salaries Expenses | 21,513 | 23,407 | 28,102 |
| Total Employment Expenses | 23,701 | 28,893 | 27,103 |
| Facility Expenses |  |  |  |
| Cleaning Expenses | 90 | 2,836 | 2,099 |
| Electricity Expenses | 2,735 | - | 2,910 |
| Recycling Fees | - | 200 | 100 |
| Rent | 3,313 | 3,259 | 2,762 |
| Rubbish Removal | 80 | 129 | 148 |
| Shop Inspection | - | 195 | - |
| Total Facility Expenses | 6,218 | 6,620 | 8,019 |
| Insurance Expenses |  |  |  |
| Workers Comp Insurance | 1,269 | 562 | - |
| Total Insurance Expenses | 1,269 | 562 | - |
| Total Operating Expenses | 35,570 | 42,612 | 41,111 |
| Net Profit | 15,271 | $(2,650)$ | $(5,426)$ |

## Profit \& Loss

## ALFALFA HOUSE COMMUNITY FOOD CO-OPERATIVE <br> 1 July 2016 to 30 April 2017

|  | 30 Apr 17 | 30 Apr 16 | 30 Apr 15 |
| :---: | :---: | :---: | :---: |
| Income |  |  |  |
| Cash Sales Deposited to bank | 433 | - | - |
| Daily Balance Sheet Variance | - | - | 1,821 |
| Debit/Credit Card Sales Deposited to bank | - | - | - |
| EFTPOS Fees Collected | - | (788) | - |
| Sales - Ex GST | 850,455 | 882,310 | 963,567 |
| Sales - GST | 126,398 | 147,380 | 170,322 |
| Sales variance - POS to bank | (309) | - | - |
| Till Variance - Cash | - | $(1,498)$ | $(10,394)$ |
| Vouchers Claimed | - | (100) | (90) |
| Total Income | 976,978 | 1,027,304 | 1,125,226 |
| Less Cost of Sales |  |  |  |
| Freight In | - | - | 120 |
| Fruit \& Vegetables | 213,494 | 210,405 | 221,240 |
| Groceries | 374,259 | 433,620 | 509,311 |
| Less: Closing Inventory | - | - | $(58,710)$ |
| Opening Inventory | - | 96 | 58,710 |
| Packaging | 27 | - | - |
| Total Cost of Sales | 587,779 | 644,122 | 730,672 |
| Gross Profit | 389,199 | 383,182 | 394,554 |
| Plus Other Income |  |  |  |
| Annual Subscription Fees | 18,872 | - | - |
| Donations | 4,932 | - | - |
| Fundraising Income | - | 1,879 | 10,591 |
| Grant Income | - | 15,000 | - |
| Interest Income | 709 | 870 | 1,623 |
| Paid Parental Leave Received | - | 11,826 | - |
| Total Other Income | 24,513 | 29,575 | 12,214 |


| Administration Expenses |  |  |  |
| :---: | :---: | :---: | :---: |
| Accounting \& Audit Fees | 800 | - | - |
| Advertising \& Marketing | 1,746 | 20 | 715 |
| Bank Fees | 25 | 4 | 617 |
| Bookkeeping Fees | 18,544 | 29,000 | 30,000 |
| Catering Expenses | - | - | 90 |
| Computer \& IT Maintenance | 2,405 | 9,085 | 8,766 |
| Computer Expenses | 1,619 | - | 192 |
| Consultancy Fees | - | 1,900 |  |
| Depreciation | 8,069 | 8,431 | 8,186 |
| EFTPOS Fees | 7,617 | 7,222 | 7,148 |
| Fines and Penalties | 124 | 104 | 104 |

## Profit \& Loss

|  | 30 Apr 17 | 30 Apr 16 | 30 Apr 15 |
| :---: | :---: | :---: | :---: |
| Licences | 223 | 650 | 176 |
| Pest Management | 887 | 582 | 836 |
| Postage [62850] | - | 88 | 156 |
| Printing | 448 | 410 | 520 |
| Recruitment Fees | 220 | 440 | - |
| Repairs \& Maintenance | 3,384 | 2,769 | 3,053 |
| Room Hire | 1,083 | 1,386 | 1,899 |
| Shop \& Office Eqip < \$1000 | 1,655 | 1,444 | 2,190 |
| Shop Refurbishment | - | - | 4,936 |
| Software [62830] | 85 | 528 | 636 |
| Staff Amenities | 280 | - | 85 |
| Staff Amenities [62820] | - | - | 12 |
| Stationery \& Office Supplies | 740 | 975 | 2,839 |
| Storage Fees | - | 588 | - |
| Subscriptions | 1,088 | 2,649 | 1,491 |
| Travel Expenses | 27 | 224 | 42 |
| Website Hosting | - | 222 | 133 |
| Total Administration Expenses | 51,069 | 68,722 | 74,823 |
| Communication Expenses |  |  |  |
| Internet | 598 | 757 | 636 |
| Telephone Expenses | 608 | 1,211 | 712 |
| Total Communication Expenses | 1,206 | 1,968 | 1,349 |
| Employment Expenses |  |  |  |
| Annual Leave - Movements | $(3,707)$ | $(3,330)$ | (488) |
| Contractor Expenses | - | 837 | 817 |
| Long Service Leave Expense | 2,830 | $(6,113)$ | $(5,244)$ |
| Paid Parental Leave Expense | - | 11,826 | - |
| Superannuation Expense | 22,041 | 23,485 | 24,270 |
| Wages \& Salaries Expenses | 243,461 | 263,272 | 265,516 |
| Total Employment Expenses | 264,626 | 289,976 | 284,871 |
| Facility Expenses |  |  |  |
| Cleaning Expenses | 11,080 | 19,041 | 13,500 |
| Electricity Expenses | 6,561 | 6,970 | 6,777 |
| Recycling Fees | - | 1,715 | 1,505 |
| Rent | 30,228 | 31,092 | 27,372 |
| Rubbish Removal | 1,149 | 1,890 | 1,222 |
| Shop Inspection | 150 | 275 | 300 |
| Water Expenses | - | - | 286 |
| Water Usage | 346 | 442 | 451 |
| Total Facility Expenses | 49,515 | 61,425 | 51,412 |
| Insurance Expenses |  |  |  |
| Business Insurance | 5,229 | 11,085 | 8,546 |
| Workers Comp Insurance | 6,927 | 2,072 | 5,482 |
| Total Insurance Expenses | 12,156 | 13,157 | 14,028 |
| Total Operating Expenses | 378,573 | 435,247 | 426,483 |
| Operating Profit | 35,139 | $(22,491)$ | $(19,715)$ |

## Profit \& Loss

## Non-operating Expenses

| Other Non-operating Expenses |  |  |  |
| :--- | :--- | ---: | :--- |
| Suspense | - | 394 |  |
| Total Other Non-operating Expenses | - | $\mathbf{3 9 4}$ |  |
| Total Non-operating Expenses | - | $\mathbf{3 9 4}$ |  |
| Net Profit | $\mathbf{3 5 , 1 3 9}$ | $\mathbf{( 2 2 , 8 8 5 )}$ | $\mathbf{( 1 9 , 7 1 5 )}$ |

## Balance Sheet

## ALFALFA HOUSE COMMUNITY FOOD CO-OPERATIVE As at 30 April 2017

30 Apr 201730 Apr 201630 Apr 2015

Assets
Current Assets

| Bank Accounts |  |  |  |
| :---: | :---: | :---: | :---: |
| Bank Account - Debit Card 249 | 998 | 24,764 | 38,173 |
| Bank Account - Expenses - 250 | 24,555 | 11,705 | 12,808 |
| Community Access | 20,983 | - | - |
| Total Bank Accounts | 46,536 | 36,469 | 50,982 |
| Inventory |  |  |  |
| Inventory | 71,228 | 67,221 | 58,710 |
| Total Inventory | 71,228 | 67,221 | 58,710 |
| Other Current Assets |  |  |  |
| Bond on rental property | 3,585 | - |  |
| TFN Withholding Credits | - | 354 | 354 |
| Total Other Current Assets | 3,585 | 354 | 354 |
| Till Box |  |  |  |
| Float Till Drawer | 300 | 300 | 300 |
| Front Till Change box | 518 | 466 | 466 |
| Total Till Box | 818 | 766 | 766 |
| Undeposited Funds |  |  |  |
| Electronic Clearing Account | - | (210) | (892) |
| Undeposited - Cash | 5,082 | 22,226 | 15,844 |
| Undeposited - Debit/Credit Card Funds | 10,496 | 6,557 | 4,651 |
| Total Undeposited Funds | 15,578 | 28,573 | 19,602 |
| Total Current Assets | 137,745 | 133,382 | 130,414 |
| Non-current Assets |  |  |  |
| Containers \& Scoops | 4,056 | 4,771 | 5,613 |
| Fixtures \& Fittings | 7,616 | 9,244 | 11,525 |
| Improvements | 9,246 | 11,430 | 13,615 |
| Shop \& Office Equipment | 19,206 | 22,137 | 21,333 |
| Software | 1,212 | 1,615 | 2,154 |
| Total Non-current Assets | 41,335 | 49,197 | 54,241 |
| Total Assets | 179,080 | 182,579 | 184,655 |

## Liabilities

## Current Liabilities

| ATO Liabilities |  |  |  |
| :--- | ---: | ---: | ---: |
| GST | $(2,345)$ | $(1,492)$ | $(2,358)$ |
| ICA - ATO | - | 9,831 | 4,760 |
| PAYG Withholding Payable | 12,374 | $\mathbf{1}$ | $\mathbf{1}$ |
| Total ATO Liabilities | $\mathbf{1 0 , 0 2 9}$ | $\mathbf{8 , 3 4 0}$ | $\mathbf{2 , 4 0 3}$ |

## Balance Sheet

30 Apr $2017 \quad 30$ Apr 2016
30 Apr 2015

## Employment Liabilities

| Annual Leave Provision | 12,248 | 14,673 | 20,198 |
| :---: | :---: | :---: | :---: |
| Long Service Leave Provision | 6,428 | 3,598 |  |
| Superannuation Payable | 1,931 | 8,839 | 9,988 |
| Wages Payable - Payroll | - | - |  |
| Total Employment Liabilities | 20,607 | 27,110 | 30,187 |
| Payables |  |  |  |
| Trade Creditors | 18,875 | 35,606 | 34,793 |
| Total Payables | 18,875 | 35,606 | 34,793 |
| Total Current Liabilities | 49,512 | 71,057 | 67,383 |
| Total Liabilities | 49,512 | 71,057 | 67,383 |
| Net Assets | 129,568 | 111,522 | 117,272 |

Equity

| Current Year Earnings | 35,139 | $(22,885)$ | $(19,715)$ |
| :--- | ---: | ---: | ---: |
| Retained Earnings | 94,429 | 134,407 | 136,987 |
| Total Equity | $\mathbf{1 2 9 , 5 6 8}$ | $\mathbf{1 1 1 , 5 2 2}$ | $\mathbf{1 1 7 , 2 7 2}$ |

## Product Strategy

Report by Katherine Lustig, Chair Members' Council 19.05.2017

## Recommendations:

1. That no herbs, spices or teas currently carried by the shop be discontinued.
2. That niche products are not discontinued unless it is shown that there are zero sales in a year.
3. That significant changes to shelf space for products be justified by the sales over time, which are determined by an examination of the sales data over the past three years.
4. Further, that a report be provided to MC with the proposed product line strategy based on sales data, member survey information and the like.

## Background:

There are many changes occurring at Alfalfa House, largely with the goal of ensuring long term sales improvements as well as savings. This has involved a lot of hard work from staff. There are, however, some changes being made ostensibly for these reasons, but which could have a detrimental effect on the sales.

A study was to be undertaken some time ago to understand sales data over time and assist in determining how to stock shelf space for higher sales. It is understood that this occurred in some form, but the results have not been presented to MC.

## Report:

## Herbs, spices and teas

One area of concern is the discontinuation of certain herbs, spices and teas. Those currently marked as "discontinued" include marjoram, horsetail, lemon balm, gotu kola (aka Asiatic pennywort), pennyroyal and hot paprika. At least two of these are commonly used ingredients.

While spices may not be large sellers or significant earners for Alfalfa House, it is important for people to be able to get all their essentials in one place. If a herb or spice key to a person's shopping list is not available at Alfalfa House, the person may be inclined to shop elsewhere. Further, herbs and spices are a major point of difference for Alfalfa House, being significantly cheaper by kilogram at the cooperative than are the small jars in supermarkets.

It is proposed that we should ensure we are a place where ALL (or most) herb, spice and tea needs can be met.

## Niche items

Some items being discontinued are difficult to find in other places, particularly for people seeking to forgo plastic with their purchases. Two current examples of products marked "discontinued" are glace figs and crystallised ginger.

Staff have reported that there are always a small number of members disappointed when their favourite item is discontinued because it doesn't sell well enough. While it is not possible to provide every item for sale that members desire, it is very important to stock foods that cannot be found elsewhere, especially without packaging. Providing different foods makes us a destination, and people who come for an item that is hard to find are likely to stay to buy more. When the new website is functioning, it will be able to list all items we carry so that people searching online for interesting foodstuffs will discover Alfalfa House as a place to shop. It is strongly recommended that niche items are not discontinued at the present time particularly when we are just about to be able to advertise more usefully that we carry them.

## Significant changes to shelf space allocation

Some time ago it was proposed to look into sales trends over time, with a view to ensuring that shelf space was devoted to items that brought sales. It is not clear if significant changes that have occurred (eg, introduction of kombucha on tap) and that are proposed to occur (eg, introduction of frozen items) are based on this study, other survey information, or simply ideas from the staff.

While new products may indeed lead to success, it is not clear how these decisions have come about. Further, where items are being discontinued because there is insufficient shelf space to keep them (one reason that has been given by staff over time), it is concerning to see new products come in that take up more space. It also raises the question as to which items have been removed to accommodate the new ones, or if space really is as limited as it is said to be.

Finally, it should be noted that previous surveys have shown that a percentage of our members would like us to sell meat. While it is often assumed that our Rules prevent us from doing so, this is not actually the case. The argument usually given for not carrying meat is that we do not have space for a freezer and cannot sell it fresh. This argument will not be possible in the event that we buy a freezer. It should also be noted that meat, like most frozen goods, requires disposable packaging and cannot be provided in bulk, which goes against our Object of minimising resource wastage, as well as our short term plan to further reduce the plastic packaging sold in the shop.

## Conclusion:

The Members' Council does not typically involve itself in decisions about product lines in the shop but it is responsible for strategic action. Significant changes being made to product lines are not being discussed with MC as they are, taken individually, an operational matter. Taken together, however, they represent a strategic action that may affect sales, an aspect of the cooperative for which the Members' Council is certainly responsible.

## Alfalfa House: external engagement with community groups, business entities, public administration

Date: $20^{\text {th }}$ May 2017
Submitted by: Emma Lees

Proposal: To look at measures for Alfalfa House to better position itself as the go-to supplier for snacks for meetings/events for local entities, i.e., community groups, business entities, public administration.

That is, entities to prioritise purchasing snacks for meetings/events from Alfalfa House based on values of ethical and healthy consuming and supporting community co-operative initiatives.

## Background thinking, and questions for MC:

Could local entities (community groups, business entities, public administration) within radius of $x \mathrm{~km}$ 's from Alfafa House, be 'targeted/approached' in some way, with material that communicates why they might consider Alfalfa House as go-to supplier?
Could this build stronger broad-based local community support, given competition moving into area?
How do we feel about direct approaches like this? Are there other ways to do this? Are there resources to develop anything related, like 'snack pack samples'?

## Actions, for example:

- New website for Alfalfa House to include a section called 'snacks', with images and list of groceries and produce options
- Once communication material available on Alfalfa range (Maurice said mid-June), follow through with emailing Edward Fernandez, Inner-West Council, who has already said he can send to all staff that procure food for meetings (i.e. not staff who order catering, but staff who buy items to serve at their meetings/events).
- Map community groups, environmental groups etc. in area, that could be contacted.

