

How vouchers could work.

step 1: at the start of the month:
 issue 4 vouchers reducing accumulated hours by 8
step 2: at the end of the month:
 cancel any outstanding vouchers
step 3: if all are accounted for stop
 else repeat from step 1

Reasoning.

people may shop regularly once a week or less often
but in a month they will do a month's shopping - limited value.
hoarding vouchers or making irregular large purchases
gives no advantage - vouchers have an expiry date.

(Note: the period could be longer than a month if needed)

How to handle existing vouchers?

convert them to hours.
whether we ask people to forgo some of their vouchers
or accumulated hours is a separate matter.

Downside to vouchers (POS).

we can add vouchers, but we cannot edit them
(at least we can't currently do this).
deleting vouchers is also a problem.
we do not have a report on vouchers we can use to
do monthly adjustments.

if we can't delete vouchers we really haven't solved
the problem.

using vouchers at the till is not as easy as
doing discounts for MC or Staff.

A better method:

- 1 create a member status of VCHR setting the discount to 20%.
- 2 convert all vouchers in the system to equivalent hours.***
- 3 change the status for regular members with vouchers to VCHR.
- 4 treat VCHR members the same way as volunteers reducing hours
by 8 a month until the hours are used up then convert VCHR to
REG.

A volunteer with vouchers would have the vouchers converted to
Hours.

When a volunteer role is complete if there are hours unused
It would be converted to VCHR.

*** deleting vouchers is the sticking point.

